

Canteen

What is a Canteen Helper?

A Canteen Helper plays a key role in supporting the food and beverage operations during our Centre events. There are two canteen options: an inside canteen, where children are not permitted, and an outside canteen.

Shifts are divided into two time slots, from 4:30pm to 6:30pm and 6:30pm to 8:30pm, allowing flexibility for our volunteers. In the inside canteen, helpers assist our Canteen Operator, who provides us with hot food, and tea and coffee. Your role will be to support the Canteen Operator in serving customers, ensuring smooth service and a positive experience for attendees. In the outside canteen, the Centre profits from the sale of cold drinks and treats such as lollies. Helpers in this area will be guided by the Canteen Manager and/or Treasurer on how to use the EFTPOS machine and handle cash.



What are the requirements of being a Canteen Helper?

To be an effective Canteen Helper, you must be responsible, reliable, and over the age of 17 for insurance purposes. Depending on your shift and location, key requirements include:

- For the inside canteen, assisting the Canteen Operator with customer service, including handling EFTPOS and cash transactions.
- For the outside canteen, learning how to operate the EFTPOS machine and handle cash transactions.
- Commitment to your chosen shift time is essential.
- Maintaining a friendly and professional attitude while interacting with customers and team members.
- Adhering to food safety standards and following instructions from either the Canteen Operator or the Canteen Manager.
- Both positions offer a great opportunity to contribute to the Centre and engage with the community while ensuring everyone has access to refreshments during events.

thank you

We hope this guide has provided valuable insights that all volunteers can apply when supporting young athletes at Baldvis Little Athletics Centre. Most importantly, remember to enjoy the experience and help ensure the athletes have fun while participating.

